



General Assembly

January Session, 2001

***Amendment***

LCO No. 8136

Offered by:

REP. NARDELLO, 89<sup>th</sup> Dist.

REP. GIANNAROS, 21<sup>st</sup> Dist.

To: Subst. House Bill No. 6683

File No. 170

Cal. No. 155

***"AN ACT CONCERNING RIGHTS OF CONSUMERS IN  
TELECOMMUNICATIONS TRANSACTIONS."***

1 Strike out everything after the enacting clause and substitute the  
2 following in lieu thereof:

3 "Section 1. Section 16-256j of the general statutes is repealed and the  
4 following is substituted in lieu thereof:

5 All bills for telecommunications services, whether issued by a  
6 telecommunications company or by a billing service, shall (1) contain  
7 the name of each carrier providing service as well as a toll-free number  
8 for customer complaints for each such carrier printed clearly and  
9 conspicuously on the portion of the bill relating to each carrier; (2)  
10 clearly and conspicuously identify on the bill those charges for which  
11 nonpayment will not result in disconnection of basic, local service; and  
12 (3) only label a charge as a tax if such tax is directly assessed by the  
13 taxing entity on the customer through the telecommunications  
14 company, which tax shall appear as a separate charge on such bill.

15       Sec. 2. (NEW) Each telephone company, as defined in section 16-1 of  
16 the general statutes, and each certified telecommunications provider,  
17 as defined in said section 16-1, shall clearly and conspicuously  
18 disclose, in writing, to customers, on a quarterly basis or four times per  
19 year, (1) whether the removal or change in an intrastate  
20 telecommunications service will result in the loss of a discount or other  
21 change in the rate charged for any telecommunications service  
22 subscribed to or used by the customer; and (2) for any promotional  
23 offering filed on and after October 1, 2001, with the Department of  
24 Public Utility Control pursuant to subsection (e) of section 16-247f of  
25 the general statutes, that the offering is a promotion and will be in  
26 effect for a limited period of time. The provisions of this section shall  
27 not apply to any service purchased by a customer from a telephone  
28 company or certified telecommunications provider pursuant to a  
29 written contract.

30       Sec. 3. The Department of Public Utility Control shall conduct a  
31 contested case proceeding pursuant to chapter 54 of the general  
32 statutes to investigate whether and under what circumstances each  
33 telephone company, as defined in section 16-1 of the general statutes,  
34 and each certified telecommunications provider, as defined in said  
35 section 16-1, shall be required to provide advance notice to its  
36 customers of any change in the services purchased or subscribed to by  
37 a customer that results in an increase in such customer's overall  
38 monthly bill.

39       Sec. 4. This act shall take effect from its passage, except that sections  
40 1 and 2 shall take effect October 1, 2001."